

COVID-19

Guidance for Visitors and Care Partners in Phase 2



Visiting Regulations

All essential family members/caregivers/ support persons MUST:

- Be designated by the patient.
- Enter at visitor/patient entrances, during the unit-specified care partner hours.
 - Chatham: Main entrance for in-patients, Emergency entrance for ED patients
- Complete and **pass screening**
- **Provide proof of full COVID-19 vaccination or a negative PCR (polymerase chain reaction) or rapid antigen test with limited exceptions (effective Dec. 9, 2021)**
- **Wear a medical grade mask at all times** (including in patient's room and during outdoor visits). CKHA may provide a mask if a care partner does not have one of their own or if the care partner's mask does not meet CKHA's infection control requirements.
- Follow hand hygiene guidelines and respiratory etiquette (covering sneezes and coughs).
- Sign in using the visitor sign-in log located on each unit at the nursing station
- Avoid unnecessary travel throughout the unit and hospital.
- Ensure any food brought in for the patient is individually packaged and not shared. All leftovers must be discarded and cannot be kept in unit fridges.
- **Not eat or drink** while in the patient's room.
- Practice physical distancing (2 metres/6 feet apart); use separation barriers (e.g., privacy curtains) in patient rooms where possible.
- Use public washroom(s) and not patient washrooms.

Visitor Screening

All visitors and patients will complete a self-screening questionnaire that will be reviewed by a CKHA staff member. Questions will ask about symptoms you are currently experiencing and contact with others. Anyone who fails screening will not be permitted to visit and will receive instructions to visit an assessment centre or emergency department.

Virtual Visits

To schedule a virtual visit, please call 519-352-6400 x 6917 or email PFCL@ckha.on.ca.

Thank you

For questions about the Care Partner Program, please call 519-352-6400 x 6917

For concerns or exception requests, please contact Patient Relations at 519-352-6.400 ext. 6418