

Local Transportation Options

The hospital has preferred transport service providers for stretchers, wheelchairs and taxi. You may wish to use these companies or others that are readily available. Please note that transfer costs are your responsibility—we recommend asking for a quote before booking.

Please work with your healthcare team to understand what options are best suited to your needs.

Local Transport Services:

Voyageur Patient Transfer Services Inc. (includes wheelchairs and stretchers) — 519.354.4441

C.H.A.P. (ambulatory patients only, including wheelchairs) — 519.354.6221 ext. 242

Chatham-Kent Health Alliance

Chatham Site

80 Grand Avenue West
Chatham, Ontario
N7M 5L9

Wallaceburg Site

325 Margaret Avenue
Wallaceburg, Ontario
N8A 2A7

519.352.6400

www.ckha.on.ca

Your healthcare team is here to support you.

If you have any questions or concerns please speak with a member of your healthcare team.



Transportation

when it is time to leave the hospital

Planning your ride home



Leaving Hospital

When it's time to leave the hospital, it's the responsibility of you and/or your family to make sure transportation arrangements have been made prior. Transportation is not provided by the hospital and the hospital does not pay for transportation when a patient is discharged.

Planning ahead

Please be sure to plan ahead and decide who will be available to take you to your destination when it's time for you to leave the hospital. Let your healthcare team know if your driver is likely to change depending on the day and time you leave. If you need to use and pay for a taxi, wheelchair or stretcher vehicle, staff can give you a list of available companies. We recommend you always seek a quote when making arrangements.

FREQUENTLY ASKED QUESTIONS

If I don't have someone to volunteer to take me will I have to pay?

Yes. If you have 3rd party insurance you may want to check with them to see what transportation costs (if any) are covered. Transportation is not covered by provincial medical plans (OHIP).

What if I don't have money with me?

Most providers will accept cash, credit card or cheque. Please plan ahead by having a credit card number available when you book your transport service.

If I am being transferred to another hospital will I have to arrange and pay for transportation?

No. This transportation will be arranged by the hospital.

Can I use an ambulance to return home?

No. Ambulances are used to respond to emergencies and to transfer people who are critically

Use the space provided to write down any important information.

Date of Departure:

Time of Departure:

Person taking me:

Cell/Phone Number:

Other Important Information: