

**CKHA** is committed to delivering high quality care and creating an inviting patient experience. We know that this process begins before your treatment starts.

While our Oncology unit undergoes renovations to improve workflow design and enhance patient safety, you will receive your treatment in our temporary chemotherapy clinic. This information will assist you in arriving safely and easily at the temporary clinic, located in the Dr. Don Patterson Learning Centre, Zone A, Level 0 at our Chatham Site.

With this information, you can rest assured that you are prepared for your appointments and that we will continue to deliver safe, high quality care to you in our temporary space.

#### **Where to Park\***

For your closest parking convenience, choose either:

- Lot A (nearest to Ambulatory Care)
- Pegley Court Parking Lot (located slightly further from the building, along the riverfront)
- Lot C (nearest to the front door and main lobby)

Parking Fees - \$3 for the first hour and then \$1 for each additional hour, to a maximum of \$7 per day.

*\*We encourage patients to be dropped off at entrances prior to parking*

#### **Where to Enter**

- The best entrance to use is the Ambulatory Care entrance, which conveniently provides a ramp for patient drop-off prior to parking.
- Please enter through the doors at the ramp and follow the signs to the first bank of elevators.
- If you enter at the main entrance, follow directions to the far west end of the building (Ambulatory Care), where the appropriate bank of elevators is located.

#### **Which Elevators to Use**

- Take elevator #1 or #2 (Ambulatory Care entrance)
- Take elevator #6, #7 or #8 (Main registration entrance)
- Take the elevator to the Ground Floor, Level 0.
- Please note, the Public General entrance located nearest to Lot B (staff lot) does not have elevator access.

Directional signage has been placed throughout the hospital to lead you to the temporary Oncology unit. If you require any assistance, please visit one of our volunteer desks located at the main entrance at Registration and in Ambulatory Care.

