CKHA Quality Improvement Plan Goals and Performance 2011 (Sept. 20 Version)

				Current CKHA Performance Against QIP Goal					Prov. Reference
Priority	**Objective**		**CKHA Goal**	**CKHA** Baseline	**Q1 Report**	**Q2 Report**	**Q3 Report**	**Q4 Report**	
Priority 1	Avoid new stage 2-4 pressure ulcers (Complex Continuing Care) (Rolling Quarters) Lead: N. Snobelen	Corporate	6.1%	10.4%	9.3%	9.5%	6.9%	5.3%	2.8%
	Reduce incidence of C. difficile (Rate: per 1000 patient days) Lead: S. Helgerman	Chatham	0.46	0.62	0.26	0.64	0.52	0.34	0.30
		Sydenham	0.55	0.81	0	0.25	0	0	0.30
	Reduce length of stay for admissions in the Emergency Department (90th Percentile) Lead: P. Reaume-Zimmer	Chatham	11.6 hours	12.1 hours	13.8 hours	**13.5 hours**	12.0 Hours	10.6 Hours	
		Sydenham	8 hours	10.3 hours	18.6 hours	**14.1 hours**	14.0 Hours	9.7 Hours	
	Improve pt. satisfaction – In-patients (Med/Surg) "Would you recommend? Yes, definitely" Leads: E. Groh/S. Helgerman	Corporate	67.3%	60.7%	73%	63%	73%	74%	74%
	Improve patient satisfaction – Out-patients (ED) "Would you recommend? Yes, definitely"" Lead: P. Reaume-Zimmer	Chatham	49.5%	41.6%	52%	50%	46%	43%	57.4%
		Sydenham	75.8%	75.8%	68%	68%	71%	69%	57.4%
Priority 2	Improve provider hand hygiene compliance (Before patient contact)	Chatham	82.4%	78%	83%	86%	84%	86%	65.7%
		Sydenham	89.6%	87%	100%	90%	70%	79%	65.7%
	Avoid falls (Complex Continuing Care) (Rolling Quarters)	Corporate	9.6%	10.8%	13.8%	9.5%	9.9%	10.7%	12%
	Reduce unexpected deaths in hospitals (Rate: ratio points)	Corporate	87	92 For FY 09-10	96 For FY 10-11	81 Q1&2	82	79 Prelim	< 100 points
	Reduce unnecessary hospital readmission to CKHA	Corporate	12.9%	13.9%	5.7%	5.1%	4.3%	5.7%	16.2%
	Reduce unnecessary time spent in acute care (Alternate Level of Care)	Corporate	< 9%	7.88%	6.4%	7.6 %	6.7%	6.9%	< 9 %
	Improve organizational financial health	Corporate	0	- 0.63%	- 0.28%	-1.12%	-1.04%	-1.41%	0.18%
Priority 3	Reduce incidence of ventilator associated pneumonia (Rate: per 1000 vent. days)	Corporate	0	0	0	3.51 1 case	5.43 2 cases	0	1.46
	Reduce rate of central line blood stream infections (Rate: per 1000 central line days)	Corporate	0	0	0	0	0	0	0.75

Colour Key		
	Met or better	[ ] Partial Data
	Within 5%	
	Not met > 5%	