

CKHA Quality Improvement Plan II Goals and Performance 2012/2013 (Jul. 5/13)

Priority	Objective		CKHA Goal	CKHA Baseline	Q1 Report	Q2 Report	Q3 Report	Q4 Report	Prov. Reference
Priority 1	Avoid new stage 2-4 pressure ulcers (Complex Continuing Care) (Risk-Adjusted Rate) Lead: N. Snobelen	Corporate	≤ 3.6%	4.4%	0.7%	1.8%	1.8%	3.2%	2.1%
	Reduce incidence of C. difficile (Rate: per 1000 patient days) Lead: S. Helgerman	Corporate	≤ 0.34	0.41	0.21	0.26	0.24	0.167	0.34
	Improve pt. satisfaction – In-patients (Med/Surg) “Would you recommend? Yes, definitely!” Leads: E. Groh & S. Helgerman	Corporate	≥ 74%	71%	63%	71%	78%	77%	73%
	Improve patient satisfaction – Out-patients (ED) “Would you recommend? Yes, definitely!” Lead: P. Reaume-Zimmer	Chatham	≥ 55%	51%	55%	47%	54%	56%	58%
	ED Provider (MD or NP) Initial Assessment Time (90 th Percentile) Lead: P. Reaume-Zimmer	Chatham	≤ 3.81hrs (3:48)	4.23hrs (4:14)	4.9 hrs (4:54)	4.5 hrs (4:30)	4.7 hrs (4:42)	4.7 hrs (4:42)	3.3hrs (3:18)
	Improve organizational financial health Lead: S. Padfield	Corporate	0	-1.04%	-2.78%	-1.0%	-0.001%	-0.91%	N/A
Priority 2	Reduce length of stay for admissions in the Emergency Department (90 th Percentile) Lead: P. R-Zimmer	Chatham	≤ 11.6 hrs (11:36)	12.0 hrs	11.9 hrs (11:54)	12.9 hrs (12:54)	16.5 hrs (16:30)	20.0 hrs	N/A
	Reduce incidence of ventilator associated pneumonia (ICU) (Rate: per 1000 vent. days) Lead: S. Helgerman	Corporate (Chatham)	≤ 1.23	2.8 Jan-Dec 11	0	0	0	0	1.23
	Avoid falls (Complex Continuing Care) (Risk-Adjusted Rate) Lead: N. Snobelen	Corporate	≤ 8.4%	6.1%	16.3%	19.7%	19.1%	19.1%	8.4%
Priority 3	Reduce unnecessary hospital readmission to CKHA Lead: Dr. P. Letarte	Corporate	≤ 5.69%	5.69%	3.8%	5.7%	3.3%	4.4%	N/A
	Reduce unnecessary time spent in acute care (Alternate Level of Care) Lead: N. Snobelen	Corporate	≤ 9%	8.25%	6.8%	12.8%	8.2%	13.6%	14.1%
	Improve provider hand hygiene compliance (Before patient contact) Lead: S. Helgerman	Corporate	≥ 85%	84%	83%	87%	76%	78%	72.1% FY 10-11
	Reduce unexpected deaths in hospitals (Rate: ratio points) Lead: Dr. P. Letarte	Corporate	≤ 87	80	YTD 85	YTD 90	YTD 83	FY 85	<100
	Reduce use of physical restraints (Mental Health) Lead: P. Reaume-Zimmer	Corporate (Chatham)	≤ 1.36%	1.36%	0%	3.8%	0%	2.4%	5.68%
	(Surgical Safety Checklist) Reduce rates of death and complications associated with surgical care Lead: Lead: E. Groh	Corporate	100%	100%	100%	100%	100%	100%	99.0%
	Reduce rate of central line blood stream infections (Rate: per 1000 central line days) (ICU) Lead: S. Helgerman	Corporate (Chatham)	0	0	0	0	0	0	0.93
Colour Key	Met or better	[] Partial Data							
	Within 5%								
	Not met > 5%								